

Andy Beshear Governor Jim Gray Secretary

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Gov. Beshear Announces Official Opening of New Location for KYTC Regional Driver Licensing Office in Owensboro

Will issue REAL ID-compliant licenses, IDs as well as standard credentials

FRANKFORT, Ky. (Jan. 25, 2021) – Gov. Andy Beshear today announced that the Kentucky Transportation Cabinet (KYTC) Regional Driver Licensing Office in Owensboro has moved into larger, permanent quarters that will accommodate customers while maintaining social distance and all necessary COVID-19 public health protocols.

It is the 13th permanent regional office the cabinet has established in a network that eventually will number about two dozen offices around the commonwealth to handle driver licensing. The expanded office is at 2620 KY Hwy 81, in Owensboro.

Like all other KYTC regional offices, the Owensboro office adheres to Gov. Beshear's Healthy at Work guidelines to limit the spread of the novel coronavirus 2019 (COVID-19).

"We are offering essential, in-person public services while taking care to do so in a way that protects public health," said Gov. Beshear. "Those essential services include issuing, renewing and replacing operator's licenses and official identification cards for our fellow Kentuckians who depend on them for employment, travel and emergencies."

The new office will process applications for REAL ID or standard licenses and ID cards. Any required driver testing, which is conducted by Kentucky State Police, must have been completed beforehand. Application for a REAL ID must be done in person, with proof of residence, social security and identity at a KYTC regional office.

Those seeking to renew or replace a standard-issue license or ID card can do so by mail or drop-off with the circuit court clerk in the license holder's county of residence, provided there has been no change of name or address and the license holder does <u>not</u> require driver testing by Kentucky State Police.

Gov. Beshear encouraged anyone able to use remote services to do so, thereby limiting person-to-person contact. Forms for renewal or replacement can be downloaded <a href="https://example.com/here-person-p

The same services are offered at other KYTC regional driver licensing offices in Paducah, Bowling Green, Madisonville, Elizabethtown, Frankfort, Lexington, Morehead, Somerset, Richmond, Columbia, Jackson and Prestonsburg. KYTC also has temporary regional offices operating by appointment only at Catlettsburg, Florence and Louisville-Bowman Field.

"The new Owensboro office expands an important customer service," KYTC Secretary Jim Gray said. "But we are doing so in a way that protects the health and safety of our customers and our employees. That includes social distancing, wearing face masks and having a sanitized work station for every customer."

The Owensboro office will be open Monday through Friday from 8 a.m. to 4 p.m. Central. Applicants may make appointments online at <u>drive.ky.gov</u>. A limited number of workstations will be available to serve walk-ins. To avoid gatherings in common waiting areas after checking in, applicants may be asked to wait in their vehicles and will be individually notified when to return to the issuance office to be served.

To maintain the safest possible environment, office employees and customers will adhere to Gov. Beshear's Healthy at Work standards, which include wearing a mask. Social distancing will be observed. Surfaces will be cleaned and touch pad equipment sanitized after each use. The complete list of Healthy at Work requirements can be found at Healthy at Work.

Keep up with information from Gov. Andy Beshear and his administration about the COVID-19 pandemic at <u>governor.ky.gov</u>, <u>kycovid19.ky.gov</u> and on the Governor's official social media accounts <u>Facebook</u>, <u>Twitter</u> and <u>YouTube</u>.

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